

ORIGINAL PENGUIN CASE STUDY

MAILER:

Original Penguin

OBJECTIVE:

Original Penguin faced the challenge of reaching new customers and increasing sales during the holiday Black Friday promotion.

SOLUTION:

eTargetMedia implemented a highly targeted and effective email marketing campaign segmenting an audience of stylish and fashion savvy online apparel buyers, skewing toward online holiday buyers of apparel gifts, ages 45 and under in target DMAs with a mid to upper income range and purchase history of men's clothing. The offer was designed to provide coupon codes to redeem immediately upon receipt of the offer and increase site engagement for browsing merchandise as well as provide the opportunity to take advance of the special 20% off or 40% off discounts, which were also applicable in store via the promotional code delivered by email. eTargetMedia strategically selected the fashion files of American Fashion and Design Shoppers as well as Online Holiday Gift Buyers to segment a responsive audience as an ideal fit for the unique nature of the brand.

OUTCOME:

The email campaign resulted in extremely strong open and click-through rates that significantly exceeded industry averages, while strengthening brand recognition, increasing traffic and product browsing during the promotional period, and ultimately increasing sales of merchandise via online and in-store channels.



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